



Customer Login and Bill Pay Instructions

We are happy to now offer Customer Account Access and Online Bill Pay on our website. After you set-up your online access to your account, you will be able to see your invoices, account balance, payment history, pay your bill online and even setup automatic payment and go paperless.

Before you get started, please have your customer number from your bill ready. It can be found on the upper right hand corner of your bill under the heading **Invoice**. It is the second item down labeled **Customer Number**.

After you have your Customer Number, simply click <https://www.securejbs.com/> now to get to the setup screen. You can also get to the setup screen on our home page at www.johnsbrotherssecurity.com. Once there, follow these instructions to setup your online access.

Click Setup New Account



Welcome

Please login with your information below, or create a new account.

Email Address

Password

Login



[Setup New Account](#)

[Forgot Password](#)

Welcome to Johns Brothers Security, Inc. Online Bill Payment Center

Johns Brothers Security | 1384 Ingleside Rd Norfolk VA, 23502
(757) 852-3300 | DCJS #11-1918 NC #1368-CSA & 2447-CSA
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Fill in all the required fields. Click "Create Account."

JOHNS BROTHERS SECURITY™

Create a new account

Welcome to the Account Setup process. Please fill in each required field below.

Customer Number*
Used to identify you

First Name*

Last Name*

Billing Zip Code*
Your billing zip

Email Address*
Used as username

Confirm Email*
Emails must match

Password*
Between 5 and 15 letters or numbers

Confirm Password*
Passwords must match



Phone
Ex: 248-123-4567

Extension
Valid numeric digits

Mobile
Your mobile number

Fax
Your fax number

* Required Field



You will need to return to the Login Screen to access your account. Enter your Email Address and Password that you setup during the account creation. Follow the instructions on the screen to navigate your account.

*Please note: If you have multiple locations and all of them do not appear when you login, please call our office at **(757) 852-3300** Monday – Friday between the hours of 8:00 am and 5:00 pm for assistance. **Please mention that you are seeking assistance with your Online Account Access.**

Thank you for choosing Johns Brothers Security. We appreciate your business.